

PERFORMANCE REPORT 2014 – 2015

Mayor and City Council



Moline, Illinois
May 2015



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Moline Vision 2028

MOLINE 2028

is a *VIBRANT RIVER CITY*

with an *ALIVE DOWNTOWN, DYNAMIC
GROWTH SOUTH OF THE ROCK RIVER*
and a choice of *LIVABLE NEIGHBORHOODS.*

MOLINE 2028

has *QUALITY EDUCATION OPPORTUNITIES,*
a *STRONG LOCAL ECONOMY WITH DIVERSE JOBS,*
ATTRACTIVE AND THRIVING MAJOR CORRIDORS
and *OPPORTUNITIES FOR A HEALTHY AND
ACTIVE LIFESTYLE*

**MOLINE –
River Gateway to Opportunities**

Moline City Government Mission

The MISSION of MOLINE CITY GOVERNMENT
is to act in a FINANCIALLY RESPONSIBLE manner
while providing QUALITY AND EFFICIENT CITY SERVICES
and creating a SUSTAINABLE CITY.

Moline City Government City Services

No Choice: Core Services

Govern the City
Manage public records
Plan, manage storm water system
Plan for, respond to and recover from an emergency
Manage and respond to public information requests

Choice: Daily Living

Provide, treat and distribute water
Collect, treat and dispose wastewater
Plan, build and maintain roads and bridges
Patrol the community
Prevent and suppress fires
Enforce laws and ordinances
Provide emergency medical services and transport
Remove snow
Plan for the City's future
Collect, dispose solid waste
Operate 9-1-1 Communications/Dispatch Center

Choice: Quality of Life

**Plan, build and maintain parks:
active and passive, community and neighborhood**

Maintain alleys

Seek compliance/enforce housing and nuisance codes

Support the iWireless Center

Recycle solid waste: residential and commercial

Manage traffic flow and control

Stimulate economic growth

Investigate crimes and prepare cases for prosecution

Plan, build and maintain trails, bike lanes

Community Add Ons: Enrich Lives

Operate Public Library

**Plan, build and maintain athletic fields:
recreation and national tournaments**

Participate in Metropolitan Gang Task Force

Support Renew Moline

Preserve the environment and natural resources

Plan, build and maintain sidewalks

Regulate land uses and development quality

Support small business promotion and marketing

Provide parking management and enforcement

Other City Services

Plan, maintain specialty parks: disc golf, dog park, etc.

Plan, build and maintain streetscapes and medians

Collect and dispose of leaves

Preserve Moline's history and heritage

Operate and maintain a marina and boat launches

Support, fund community events

Plant, maintain and trim trees and landscaping

Inform the community: residents and businesses

Review and approve plans, inspects buildings

Provide recreational classes, programs and activities

Maintain and operate Aquatic Center

Support community events sponsored by others

Operate and maintain cemeteries

Support, fund community organizations

Provide housing assistance and manage housing units

Manage open space

Operate and manage the Garden Center

City of Moline Goals 2020

Financially Strong City with Cost-Effective Services



Upgrade City Infrastructure and Facilities



Strong Local Economy – The Confidence to Invest



Moline – Great Place To Live

City of Moline Policy Agenda 2014 – 2015

TOP PRIORITY

★→Quad Cities Multimodal Station/Transit Oriented Development

★→Residential Streets Program: Dedicated Funding

√→Avenue of the Cities Corridor Overlay Plan

√→City Services and Staffing Plan

★→Market Square Development

Code Enforcement Policy and Actions

HIGH PRIORITY

★Economic Development Process and Funding

√→Pension Unfunded Liability and Reform

→Capital Improvement Program: Re-Evaluation

√→Restaurant Attraction Strategy

★ = Completed √ = In Progress → = Evolving to 2015 – 2016

City of Moline Management Agenda 2014 – 2015

TOP PRIORITY

★Lean/Six Sigma Process Improvement Program

√→Shared Services with Other Cities

City Building and Facilities Maintenance Plan

★SouthPark Mall Revitalization

★= Completed √ = In Progress → = Evolving to 2015 – 2016

City of Moline 2013 – 2014 Priorities in Progress

- ★ 1. Healthcare Cost Containment: Wellness Initiatives
- √→ 2. Sylvan Island Bridge
- ★ 3. Riverside Cemetery Retaining Wall
- 4. 12th Street Retaining Wall
- √→ 5. Waste Water Treatment Plant: Upgrade
- ★ 6. The Mills @ River Bend Commons
- ★ 7. I-74 Bridge: Advocacy for Funding
- ★ 8. Autumn Trails Development

★ = Completed √ = In Progress → = Evolving to 2015 – 2016

City of Moline

Management in Progress 2014 – 2015

- ★ 1. Service Collaboration: Police SWAT
- ★ 2. Three Year Financial Forecast and Trend Analysis
- ★ 3. Fire Joint CPAT for New Firefighters
- ★ 4. Police Vehicle Assignment
- 5. Labor Negotiations and Contract: IAFF
- 6. Library Technology: Upgrades
- ★ 7. Manual on Council Bills: Revision and Training
- 8. Police Performance Evaluation System: Development
- ★ 9. Sanitation Enterprise Fund
- ★ 10. GASB 67: Financial Reporting for Pension Plan
- ★ 11. Collection Services for Delinquencies: RFP
- 12. Municipal Tax Audit Program
- ★ 13. State Debt Recovery Program: Phase II
- ★ 14. Business License Renewal eMail
- 15. Fire Standard Operating Guidelines
- ★ 16. ExecuTime Timekeeping Software System
- ★ 17. RK Dixon Print Management Solution
- ★ 18. RiverShare: Modification on eBooks and Material Delivery System
- ★ 19. Western Illinois University: Reciprocal Borrowing Agreement
- ★ 20. Outsource Utility Billing Process

★ = Completed √ = In Progress → = Evolving to 2015 – 2016

- 21. Solid Waste Disposal Contract (joint with City of Rock Island/Village of Milan)
- ★ 22. HVAC Maintenance Agreement for 12 Municipal Buildings
- ★ 23. City Sanitation Carts: Advertisement Pilot Program
- 24. Management/Workforce Succession Plan
- ★ 25. Sanitation Route: Changes
- ★ 26. FEMA Flood Documentation/Insurance Reform
- ★ 27. Drinking Water Treatment Process Optimization Study and Pilot Program (University of Illinois)
- ★ 28. Green Valley Park: Property Acquisition (1)
- 29. Bi State Transportation Model: Update/Long Range Transportation Plan Update
- 30. Metro Link on Riverfront BRT Feasibility Study (IDOT Funded)
- ★ 31. 2014 ASA Northern National Girls Fast Pitch Tournament
- ★ 32. 2014 NAFA World Series Men's Tournament
- ★→ 33. CNG: Evaluation of Expansion
- 34. Winter Snow Removal Operations/Pre-Treatment Expansion (Salt Brine Production)
- 35. 5th Avenue Apartments: Pay Off
- ★ 36. Holiday Inn Express: Opening
- ★ 37. Sam's Club: Opening
- ★ 38. GIS Aerial Plan
- ★ 39. Food Bank Property: Purchase
- ★ 40. Housing Programs (Grant Funded)
- 41. Surplus Real Estate Identification, Marketing and Disposal
- ★ 42. Community Policing Report on Moline Housing Authority

★ = Completed √ = In Progress → = Evolving to 2015 – 2016

City of Moline Major Projects 2014 – 2015

- ★ 1. Green Valley Park: Lights
- 2. John Deere Road – 6 Lane (IDOT Project): Utility Relocation
- ★ 3. Water Plant UV Disinfection Project
- ★ 4. Vehicle Overpass 41st/38th Street Connector (IDOT Project)
- ★→ 5. Discolored Water in Dead End Areas Project
- ★ 6. Cemetery Niche Cabinet at Moline Memorial Park
- ★ 7. Playground Replacement
- ★ 8. I-74 Water and Sewer Replacements
- ★ 9. Finance/EOC Building: Elevator for Rehabilitation
- ★ 10. City Hall Chiller Replacement
- ★ 11. Garden Center Upgrade and Entryway
- ★ 12. NSP Phase II: Home Construction (2)

★ = Completed ✓ = In Progress → = Evolving to 2015 – 2016

GOAL 1	FINANCIALLY STRONG CITY WITH COST-EFFECTIVE SERVICES
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ACHIEVEMENTS 2014 – 2015	MEANS TO RESIDENTS
1. <u>Overall Financial Condition Bond Rating – “AA”</u> : 90 day Reserves	+ Reduced cost of service delivery
2. <u>Fees for Non-Residents Increase:</u> Revenue Generation; Less Study by Moline Residents	+ City prepared for financial fluctuations + Service values for taxes and fees
3. <u>Public Works:</u> Gas Sale; Maintenance for other Cities	+ City services delivered in an efficient, cost effective manner
4. <u>National Award for Fleet Operations:</u> Creative Thinking; Revenue Generation; Quality Maintenance Operation	+ High quality customer oriented City services responsive to residents need

OTHER SUCCESSES 2014 – 2015

1. Wellness Initiatives: Risk Assessment, Bio Metrics
2. Service Collaboration: Police SWAT
3. Joint CPAT for New Firefighters
4. Police Vehicle Assessment
5. Manual on Council Bills: Revision
6. Sanitation Enterprise Fund
7. GASB 67: Financial Reporting on Pension Plans
8. Collection Service for Delinquencies
9. State Debt Recovery Program: Phase 2
10. Business License Renewal email
11. RK Dixon Print Management Solution
12. RiverShare: Modification on eBooks and Material Delivery System
13. Western Illinois University: Reciprocal Borrowing Agreement
14. Utility Billing Outsource
15. HVAC Maintenance Agreement: 12 Municipal Buildings
16. City Sanitation Carts: Advertisement Program
17. Three year Finance Forecast and Trend Analysis

GOAL 2	UPGRADE CITY INFRASTRUCTURE AND FACILITIES
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ACHIEVEMENTS 2014 – 2015	MEANS TO RESIDENTS
1. John Deere Road Project: Potential Improved Mobility; Stimulus for Economic Development along Corridor	+ City investing in Moline’s future + Reliable delivery of City services
2. River Drive Re-Alignment for I-75 Bridge: Visible 1 st Step for Bridge	+ Improved mobility and connectivity in Moline
3. I-74 Bridge: Iowa/Illinois Financial Commitment – \$750 million; Potential Development in Area; Interstate Cooperation	+ Quality recreation and leisure facilities + More productive City organization

OTHER SUCCESSES 2014 – 2015

1. Riverside Cemetery Retaining Wall
2. Sanitation Route: Changes
3. FEMA Flood Documentation/Insurance Reform
4. Drinking Water Treatment Process Optimization Study and Pilot Project
5. 2014 ASA Northern National Girls Fast Pitch Tournament
6. 2014 NAFA World Series Men's Tournament
7. Green Valley Park: Lights
8. Water Plant UV Disinfection Project
9. Vehicle Overpass 41st/38th Street Connector (IDOT)
10. Cemetery Niche Cabinets at Moline Memorial Park
11. Playground Equipment Replacement
12. I-74 Water and Sewer Replacement
13. Finance/EOC Building: Elevator Rehabilitation
14. City Hall Chiller: Replacement
15. Garden Center: Upgrade and Entryway
16. Fire Station #1/Finance Back up Power Generator
17. Riverside Park Master Plan
18. Primary Waste Water Pumping and Metering Station: Remote

GOAL 3	STRONG LOCAL ECONOMY – THE CONFIDENCE TO INVEST
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ACHIEVEMENTS 2014 – 2015	MEANS TO RESIDENTS
<p>1. <u>Dick’s Sporting Goods Store Opening:</u> 70 Employees; Illinois Residents Shopping in Moline; Upgraded Parking Lot; Sales Tax Generator; New Store Model</p>	<p>+ Growing commercial tax base</p> <p>+ Increased City revenue form sales tax</p> <p>+ Jobs for residents</p>
<p>2. <u>Sam’s Club Store Opening:</u> 170 Employees; Significant Sales Tax Generator; Residents Shopping in Moline</p>	<p>+ Greater shopping convenience short travel time</p>
<p>3. <u>Holiday Inn Express Opening:</u> Annexation into Moline; Beautiful Accommodations</p>	<p>+ Development of a “Campustown” along the river</p> <p>+ Businesses investing in Moline</p>
<p>4. <u>Quad Cities Multi Modal Transportation Center:</u> Design for Hotel and Station</p>	<p>+ Growing presence of WIU-four year institution</p>
<p>5. <u>Milltown Coffee:</u> Turned Eye Sore into an Asset; Popular Spot for Residents; Added Alcohol Sales; Great Food and View</p>	
<p>6. <u>Western Illinois University Development:</u> Commitment for Phase II and III; Increasing Enrollment</p>	
<p>7. <u>Riverbend Commons Student Housing Project:</u> Full Occupancy; Use for Summer Employees; John Deere; Alcoa; Kone; Happy Joe’s Grille and Bar – Announcements</p>	
<p>8. <u>Trimble Funeral Home Relocation:</u> Retained Local Business; Shifted business Model; Improved Property</p>	

ACHIEVEMENTS 2014 – 2015 (Continued)

9. **South Park Mall Upgrades:** Interior Changes, “Right” Size Mall, Attracting more Shoppers, Generating more Sales Tax

10. **Collector Center:** Land Acquisition, Interim Parking Lots, Agreement with Developer; Demolition and more Parking

OTHER CITY SUCCESSES 2014 – 2015

1. The Mills at Riverbend Commons
2. 34th Street (University Drive) Project
Phase II – Streetscape

GOAL 4	MOLINE – GREAT PLACE TO LIVE
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ACHIEVEMENTS 2014 – 2015	MEANS TO RESIDENTS
<p>1. <u>Downtown Vibrancy and Revitalization:</u> Hotel Commitment; More Restaurants; More Retail; More Offices; Luxury Apartments to be Built; Lighting; Safe and Personally Inviting Area</p>	<p>+ Upgrade housing choices for seniors and families</p> <p>+ Leisure opportunities for all, including children with special needs</p>
<p>2. <u>Summer Concert Series:</u> Every Concert – Sponsorship; Growing Attendance; Antique Car Show, Bars/Restaurants Selling Food for Concerts</p>	<p>+ More activities for your leisure time in Moline</p> <p>+ Downtown destination – more reasons to come and enjoy the area</p>
<p>3. <u>1st All Inclusive Playground Opening:</u> Community Use, Positive Media Coverage, Destination for all Family Generations</p>	<p>+ More attractive, beautiful City</p> <p>+ Potential to increase home values</p>
<p>4. <u>National/State Recognition:</u> “Happiest City in Illinois”; “Affordable City”</p>	
<p>5. <u>Additional Homes (2):</u> NSP Phase II; Completed; Adding Value to Neighborhoods; New Single Family Homes</p>	
<p>6. <u>The Point:</u> Development Agreement; Senior Housing Responsive to Community Needs; Performance Based Reimbursements; \$1 million in Private Investment; Turning “Eye Sore” into an Asset</p>	

OTHER CITY SUCCESSES 2014 – 2015

1. GIS Aerial Photo/Plan
2. Food Bank Property: Purchase
3. Subdivision Code/Zoning Ordinance:
Update

**DEPARTMENTAL SUCCESSES
CITY OF MOLINE
2014 – 2015**

DEPARTMENTAL SUCCESSES 2014

Moline, Illinois

May 2015

DEPARTMENT: Finance Department

Please list your department's most important achievements that were completed during 2014 under "Success." Under "Impacts", please explain what the benefits to the City and to a resident were as a result of each achievement.

Success: Implemented the Illinois Local Debt Recovery Program by uploading \$1,401 delinquent weed cut and trash removal debt for a total of \$116,933.00. The State was able to match approximately 50% of the accounts to its system.

Impacts: Increased collections of bad debts.

Success: During 2014, processed 13,615 purchasing card transactions, spending \$4,623,060 and earned a cash back rebate of \$55,907.79.

Impacts: Purchasing card program continues to prove to be an efficient and cost effective program.

Success: Awarded Certificate of Achievement for Excellence in Financial Reporting for fiscal year ended December 31, 2013. This is the 22nd consecutive year that the City has received this prestigious award.

Impacts: This award recognizes conformance with the highest standards for accounting and financial reporting and strengthens the City's position for a credit rating.

Success: Maintained current credit rating of an Aa2 during an annual surveillance process conducted by Moody's Investors Service.

Impacts: Reflects the City's integral role in the Quad Cities regional economy, satisfactory financial operations with strong General Fund reserve levels and an above average debt burden that remains manageable.

Success: Performed random on-site visits to Moline businesses that hold amusement licenses with the City of Moline to check for compliance.

Impacts: Twenty-two businesses were visited and eight were determined to be non-compliant.

Success: Implemented an on-line Parking Violation Protest Form

Impacts: Improved customer service and office efficiency.

Success: Implemented GASB Statements 67 and 68, Financial Reporting for Pension Plans

Impacts: Improved financial reporting for governmental pension plans

Success: Implemented fee increases (sanitation, sewer, ambulance)

Impacts: Increased revenue and created a new sanitation enterprise fund

DEPARTMENTAL SUCCESSES 2014

Moline, Illinois

May 2015

DEPARTMENT: Fire Department

Please list your department's most important achievements that were completed during 2014 under "Success." Under "Impacts", please explain what the benefits to the City and to a resident were as a result of each achievement.

Success: Completion of the review of our ISO rating.

Impacts: During the last 12 months the city underwent a review of the ISO rating. While our points assigned were not the same as our last rating several years ago, we remained in the same category for points and therefore will see no appreciable change. This will result in a stable rating for insurance purposes for citizens and businesses.

Success: This year, as we replace outdated turnout gear that included built-in safety harnesses These harnesses can be used any time a firefighter is working off of a ladder or at any high angle rescue situation. These harnesses can also be utilized with self-rescue devices in case a firefighter would have to "bale out" of a window in an emergency (these self rescue devices are carried by some members at their own expense).

Impacts: Improved firefighter safety, maintaining compliance with industry standards.

Success: The Inspections division of the Fire Department completed 1925 inspections for 2014.

Impacts: These inspections ensure the safety of the public, the business owners and the Fire Fighters and EMS personnel that might have to work at these locations.

Success: A smoke detector program was established to provide free smoke detectors to deserving families. Smoke detectors were provided by forming a partnership with the State Fire Marshal's office.

Impacts: Residents are safer with this early protection device provided at no cost.

Success: Written Standing Medical Orders examinations for all paramedics.

Impacts: We have been able to define areas that need improvement and work on those areas until the paramedics were proficient.

Success: Brought in railroad professionals to teach rail car safety.

Impacts: Fire fighters are better able to manage a rail car emergency. All RR crossings have been entered into dispatcher database so that they give the RR the answers they need in case of emergency. Discovered that the RR does not understand street intersections but only understand mile markers when calling to stop train traffic. All intersections have been mapped out accordingly in the City of Moline.

Success: All Non-Paramedic personnel on the fire department received Illinois Emergency Medical Responder (EMR) licensure.

Impacts: Even though all personnel within the fire department have been a licensed paramedic at one time, the paramedic licensure is not continued after promotion beyond the rank of firefighter/paramedic. Since no licensure has existed with these personnel to maintain medical skills and knowledge the department received this license to enhance the EMS service the fire department currently provides.

Success: Presence on local advisory boards

Impacts: As of 2014, Moline Fire Department has a permanent spot on the Black Hawk College and Scott Community College Pre-hospital Advisory Board. This allows the Moline Fire Department to have input and give direction to the institutions that are training potential candidates for fire department employment.

Success: EMS Trainers for “In-House” Recertification of Personnel and Continuing Education

Impacts: In the past, the majority of the training required for our medics to continue to operate, function and maintain their state licensure had to be given through an outside agency. This came at a cost to the department and meant that the outside agency had to make many trips to the fire department because of multiple shifts and logistics in getting all trained accordingly. The fire department sent four of our own medics through training to become trainers, which will allow our own medics to provide high quality training in-house. This reduces the amount money it will take to train our personnel.

DEPARTMENTAL SUCCESSES 2014

Moline, Illinois

May 2015

DEPARTMENT: Human Resources Department

Please list your department's most important achievements that were completed during 2014 under "Success." Under "Impacts", please explain what the benefits to the City and to a resident were as a result of each achievement.

Success: Implemented a City-wide Wellness Program

Impacts: Projected long-term savings to health benefits; improved employee morale and greater health awareness; decreased absenteeism.

Success: Transitioned to a new health insurance platform within United Healthcare, which presented significant challenges and issues that had to be handled over an extended period of time.

Impacts: Annual savings of approximately \$250,000 related to the cost of hiring an outside firm to produce required internal controls audit report. Report is included in administrative fees of new platform, which were negotiated to a lower rate that initially proposed.

Success: Conducted RFP process for reinsurance and negotiated administrative fees for the City's health insurance benefits.

Impacts: Saved \$18,667 in reinsurance costs and \$18,244 in third part administrative fees, for a total of \$36,911.

Success: Facilitated recruitment process for a new Parks Recreation Director.

Impacts: Saved the Park Board over \$30,000 in consulting services by handling in-house.

Success: Provided in-house training on FMLA, accident reporting and light duty to the Fire Department and 911 Dispatch Centre.

Impacts: More educated workforce; controlled and reduced liability for City.

Success: Continued savings attributed to the Occupational Health On-Site Nurse Program.

Impacts: Total savings in 2014 of \$156,757, which helps to contain workers' compensation and health care costs.

Success: Promotions for Preventative Healthcare with increased and continued participation in the various health screening programs, including flu vaccination program, colo-rectal screening, prostate screenings, calcium and vitamin D screenings, cholesterol screenings, breast cancer awareness program and the annual Health Fair.

Impacts: Promotion of "Preventative Healthcare" and "Disease Prevention" with bottom line savings to the Health Fund. Additional benefits include increased productivity, employee wellness and showing employees that their employer cares.

Success: Processed 8 grievances in 2014, all of which were settled without going to arbitration.

Impacts: Controlled and reduced liability for City; good labor relations with unions.

Success: Negotiated 19 Letters of Understanding with the unions.

Impacts: Good labor relations with unions.

Success: In 2014, processed 38 recruitments, 2,120 applications and hired 29 new employees.

Impacts: Qualified, educated and successful workforce and excellent internal customer service.

Success: Coordinated 7 employee events with a total participation of 765 employees and retirees.

Impacts: Good employee relations and improved employee morale.

Success: Processed 10 retirements in 2014.

Impacts: Excellent internal customer service.

Success: Liability claims payouts were down \$24,085, due to effective claims management and the preventative maintenance efforts of the Public Works Department.

Impacts: Savings to the Liability Fund, which will result in lower chargebacks for departments.

Success: Successfully transitioned to a new occupational health provider.

Impacts: Enhanced workers' compensation claims management; excellent internal customer service.

DEPARTMENTAL SUCCESSES 2014

Moline, Illinois

May 2015

DEPARTMENT: Law Department – Legal, Rental and IT

Please list your department’s most important achievements that were completed during 2014 under “Success.” Under “Impacts,” please explain what the benefits to the City and to a resident were as a result of each achievement.

Success: SouthPark Mall Redevelopment

Impacts: Continued further development of project with goals of City growth and increased revenue to the City

Success: Holiday Inn Express

Impacts: Continued further development with goals of City growth and increased revenue to the City

Success: AMTRAK/Multi-Modal Facility redevelopment – The Q:

1. Drafted first amendment to development agreement, finalized second amendment & restatement of development agreement, and assisted in negotiations with developer and MetroLINK for redevelopment of former O’Rourke building
 - Negotiated terms of condominium development
 - Worked with consultant to rectify cell phone equipment issue on roof of building
2. Facilitated City’s purchase and closing of various properties for future parking development for The Q:
 - River Bend Food property, 309 12th Street
 - High Rent property, 1224 4th Avenue and lot adjacent
 - Washburn Refrigeration property, 1104 4th Avenue

Impacts: Continued further development of project with goals of increased business growth, mixed use real estate development and tourism opportunities plus increased revenue to the City

Success: I-74 Bridge:

1. Worked with IDOT to monitor status of land acquisitions
2. Assisted IDOT in gathering necessary information for demolition work
3. Continued dealings with IDOT, WIU and Historic Preservation on the Depot building

Impacts: Continued further development of project with goals of increased business growth, mixed use real estate development and tourism opportunities plus increased revenue to the City Intergovernmental cooperation

Success: KONE Centre Project: Continued to monitor and ensure repayment of City loan to Financial District Properties, HQO, LLC through receipt of funds from condemnation action by the State on property with a City-held mortgage

Impacts: Reduces debt owed to City
Continued further development of project and goals of increased business growth, residential housing and tourism opportunities

Success: Deere Collectors Center: 320 16th Street
Facilitated City's purchase and closing of property; agreement for sale of real estate included demolition of former Deere Collector Center by John Deere Foundation prior to closing and transfer of property to City

Impacts: Continued further development of project and goals

Success: Cowboy's Recycling Company property: 550-560 34th Street
Facilitated City's purchase and closing by working with a straw buyer in developing purchase agreement and assignment of purchase agreement to acquire the property for future use as sewer collection system excess flow storage
Worked with seller's attorney to extinguish adjoining property owner's existing easement to property and grant a permanent easement to said owner for ingress/egress

Impacts: Continued further development of project and goals

Success: Abandoned Property Abatement: <ol style="list-style-type: none">1. Kumpin – achieved abatement through abandoned building proceedings by working with the buyer and seller of the building who were long mired in litigation over the sale price; the new buyer demolished the dangerous building2. Acquired 3 abandoned properties and commenced proceedings on additional properties
The acquired properties will be sold or demolished; one will be used to build a new home through the NSP2 program Rehabilitated properties are sold and placed back on County tax records resulting in increased City/County property tax revenues Correction/elimination of long-standing nuisance properties Marked neighborhood improvement and happier neighbors
Impacts: Abandoned Property Abatement: <ol style="list-style-type: none">1. Kumpin – achieved abatement through abandoned building proceedings by working with the buyer and seller of the building who were long mired in litigation over the sale price; the new buyer demolished the dangerous building2. Acquired 3 abandoned properties and commenced proceedings on additional properties

Success: Reviewed, revised, redrafted and assisted in negotiation of numerous economic development agreements, purchase agreements, lease agreements, prefunding agreements, assignments and subordination agreements
Impacts: Coordinated and assisted with nearly \$20,000,000 in economic development projects, negotiations and agreements Provides increased housing, office, retail opportunities within the City

Success: Planning and Community Development: <ol style="list-style-type: none">1. Assisted in drafting and developing new noise ordinance2. NSP2 – represented City in closing on two new homes built through NSP23. Blight Reduction Program (BRP) – worked with NIO and Community Development to draft an application for the BRP through the IL Housing Development Authority4. Abandoned Property Program (APP) – worked with NIO and Community Development to begin to administer IL Housing Development Authority program5. National Foreclosure Settlement Program (NFS) – worked to review and complete Program Agreement and necessary documentation for housing development program6. Façade loans, Single Family New Construction Tax Rebate Program, and Revolving Loan Fund – worked with other staff to draft loan documents and close on these development loan programs
Impacts: Facilitates neighborhood improvement, new construction and business development in the City With new noise ordinance in place, City can utilize the newly acquired noise meter

Success: Worked with City Clerk to complete a comprehensive council bill training manual and provide training to City staff

Impacts: Provides written explanation of meeting and agenda procedures, standardization of documents, and the need for adherence to drafting and submission guidelines
Aides in protecting and defending the City through proper drafting, etc.

Success: Building Division:
Worked with Division to remedy expired building permits and ensure that Certificates of Occupancy are lawfully issued

Impacts: Ensures that residential and commercial construction work is completed in compliance with the Moline Code of Ordinances
Neighborhood improvement and stabilization

Success: Subdivision Code: worked with various departments and consultant in reviewing and updating the City's subdivision code

Impacts: Makes the subdivision code more user-friendly and current with modern practices
Ensures safe and orderly growth and development in the City

Success: Medical Marijuana: Worked with zoning administrator to present zoning amendments to Plan Commission and City Council and ensured the City is in compliance with the Compassionate Use of Medical Cannabis Pilot Program Act

Impacts: Compliance with state laws
Helps to ensure the healthy and safety of the community

Success: Code of Ordinances:

1. Facilitated adoption of legislation into Code Chapters 2, 22, 30 and 35, including but not limited to amendments to City Council meetings order of business, meeting schedule, aldermen compensation and absenteeism; unlawful use of weapons; alternative nicotine products (e-cigarettes, etc.); cable/peg access fee; and noise
2. Ordinance drafting, review and re-writes
3. Conducted research necessary to draft ordinances and amendments
4. Routine codification and posting of Code updates to the City's website

Impacts: Provides updated ordinances to the City organization and its residents and enhances communication and understanding of the Code
Standardization of codes with other local municipalities
Increased enforcement remedies and public safety

Success: Successful litigation defense in State and Federal Courts plus work to numerous other cases
Workers Compensation settlement and/or defense before Illinois Workers Compensation Commission
Employment claims investigation and settlement and/or defense before EEOC and/or Illinois Dept. of Human Rights

Impacts: Protect and defend the City
Minimize costs to the City
Value for tax dollars

Success: Continued Successful Ordinance Violation Prosecutions (including, but not limited to, Housing Code Violations and Quasi-Criminal Violations)

Impacts: Crime deterrence
Fine income
Protect and defend the City
Neighborhood improvement

Success: Collections: MUNICES, Workers' Compensation, Property Damage, Bad Debt, Water/Sewer, Parking Violations, Stormwater Utility, Motor Fuel Tax, Food and Liquor Taxes

Worked with Finance Department to implement new food and liquor tax collection methods

Impacts: Additional dollars to the General Fund; lower deficit

Success: Asbestos abatement recertification by both the Neighborhood Improvement Officer (NIO) and the Lead Assessment Specialist
NIO supervised City demolition of 560 34th Street where a licensed asbestos supervisor was required to be on the job

Impacts: Allows NIO to oversee asbestos removal work related to demolitions and renovations and ensure that it is conducted in compliance with State and Federal regulations
Lead Assessment Specialist's certification may aid in securing grant requests
Aide and protect the City

Success: Rental Housing Inspections Program:
\$37,125 in rental application fees collected in 2014 vs. \$16,675.00 collected in 2013; reflects the increase to application and renewal fees implemented in Oct. 2013

Impacts: Increased revenue for the City
Provides an updated list of property owners and information for the housing database, which may be used as a cross-referencing tool for property Code violations
Fosters preventative maintenance and leads to a safer, compliant properties

Success: Rental Housing Inspections Program:

1. Continued collaborative efforts of Rental Housing Inspections Program, NIO and other City departments to perform inspections and locate unregistered rental property owners
 - 30 new rental properties registered in 2014
 - 148 rental inspections and follow-up enforcement (as needed) completed by Lead Assessment Specialist in 2014
2. Worked with IT Department to create and implement a GIS platform to store all rental housing data; the program may be used by other departments for information related to rental properties/ownership

Impacts: Works to ensure preservation of existing housing and increase the quality of life in the City through structured inspections of rental properties
Increases revenue and improved compliance by property owners
Improved efficiencies in case management
Aids in identifying unregistered rental properties
Aids in identifying related nuisance violations so compliance may be enforced

Success: NIO: Completed 2504 inspections resulting in issuance of corrective notice and orders

Impacts: Significant elimination/abatement of blighted properties and violations within the City
Revenue increase to the City
Significant, positive improvements to neighborhoods and increased neighborhood safety
Domino-effect improvements to neighboring properties by property owners

Success: IT: Video and surveillance upgrades

1. Server Upgrade to surveillance cameras, with Police Department integration
2. Safe Haven system implementation to Fire Department
3. Migrated Police and Fire Departments remote sites to Verizon Wireless
4. Council Chambers video upgrade

Impacts: 1. More reliable camera server for City facilities surveillance needs
2. All City Fire stations now have an obvious exterior button for easy public access to dial 911
3. Faster speeds and much greater reliability for public safety
4. Public meetings enhancement – more user friendly, better quality presentations

Success: IT/GIS:

1. Six Sigma for Sanitation Analysis: AVL Data and Routing Analysis
2. Rental property management migration into GIS
3. Moline Memorial Park GIS Mapping Project
4. July 2014 Mississippi River Flooding Web Maps with Geotagged Images

- Impacts:**
1. Helped significantly with Sanitation Division – verified efficiency of current routes and identified extra time for workers to complete daily tasks
 2. Allows Rental Housing Inspections Coordinator to more accurately and efficiently identify properties for inclusion in Rental Housing Inspections Program
 3. Public can access either a desktop web map or mobile mapping application to easily find loved ones by search; 7764 grave locations mapped
 4. Residents and staff can get a real situational awareness of Mississippi River flooding at various gauge heights

Success: IT: Enabled encryption in email for CoM users

Impacts: Needed for HIPAA compliance and SSN/CC#'s over email

Success: IT: Enabled VEEAM Backup System

Impacts: Set up snapshot backups from VEEAM for disaster recovery in the event of a data center loss or file restores, for fast recovery of servers, systems and files

DEPARTMENTAL SUCCESSES 2014

Moline, Illinois

May 2015

DEPARTMENT: Library

Please list your department's most important achievements that were completed during 2014 under "Success." Under "Impacts", please explain what the benefits to the City and to a resident were as a result of each achievement.

Success: The library had its 4 millionth patron since opening the new building in August 2006.

Impacts: Moline and Quad City residents continue to utilize the wide variety of programs and services offered by the library.

Success: Re-introduced Sunday hours

Impacts: Offering a seventh day of service each week gives many library users an additional opportunity to visit the library when they normally could not during a busy work week.

Success: 22,879 citizens of Moline have a library card.

Impacts: This accounts for 53% of the city population using the library.

Success: Became an authorized Passport Acceptance Agency and 7 staff members received their certification for a service we will start in February 2015.

Impacts: Gives all citizens easier access with flexible scheduling options than currently offered by other agencies. (This is also a new revenue stream for the library)

Success: Received \$18,316 for "Project Next Generation" an IL Secretary of State sponsored program.

Impacts: Serves disadvantage "at-risk" youth.

Success: Developed a new Library Development/Marketing Coordinator position that will be filled in 2015.

Impacts: With the creation of this position the library will be proactive in seeking additional funding and grants to supplement library programs and services. In addition to upping its social media presence.

Success: Circulated 394,015 items and had 271,787 people use the library in 2014.

Impacts: The library continues to offer residents a great value for their tax dollar

Success: Had a new high attendance record of 18,310 people attending children’s programming.

Impacts: Programs provide residents with a variety of free, fun, and educational programs for children 13 to birth.

Success: Had a new high record of 1,465 children register for the summer reading program.

Impacts: Statistics proved that those children involved in a literacy program for the summer stay “school ready” and are better prepared when the return to school in the fall.

Success: Friends of the Moline Public library provided \$30,009-\$35,000 in funds for library programs.

Impacts: 100% of library programs are funded by the Friends. Money that would have to come out of our general operating budget.

Success: Entered into a reciprocal borrowing agreement with Western Illinois University.

Impacts: This agreement allows the citizens of Moline and the students at WIU to use both facilities as if they were members expanding both organizations holdings without increasing their cost.

Success: Collaborated with the Rock Island County Clerk’s Office to use the library as an early voting center for the Primary and General Elections of 2014.

Impacts: 2,420 citizens took advantage of our convenient location, which might not have been able to do so.

Success: Added Freegal (streaming/downloadable music and videos) and Zinio (downloadable magazines) to our e-services.

Impacts: Expanding our e-holding to all types of materials for ease of use by our patrons.

Success: Started a Children’s Playaway View collection.

Impacts: Provides preloaded video players with books and videos to children who may not have the electronic devices in the home to otherwise read or view the material.

DEPARTMENTAL SUCCESSES 2014

Moline, Illinois

May 2015

DEPARTMENT: Parks and Recreation Department

Please list your department's most important achievements that were completed during 2014 under "Success." Under "Impacts", please explain what the benefits to the City and to a resident were as a result of each achievement.

Success: Completion of Musco lighting replacement project throughout the Milt Hand Green Valley Athletic Softball Complex.

Impacts: Economic - This allows the park to have efficient lighting to market large softball tournaments in the City of Moline.

Success: Hosted ASA Northern National Softball Tournament.

Impacts: Economic - Over 4800 visitors to this event with an estimated 1.2 million to the City of Moline.

Success: Hosted NAFA Fastball Tournament.

Impacts: Economic – New event with over 2800 visitors to this event with an estimated 1.3 million to the City of Moline and they expressed a great interest in returning.

Success: Replacement of three backstops at Milt Hand Green Valley Athletic Softball Complex.

Impacts: Safety - Enable patrons to enjoy the game area without the possibilities of ball injury.

Success: New Columbarium installed at Moline Memorial Cemetery.

Impacts: Economics – Provides a service which creates greater revenue for the City.

Success: Awarded a three year contract for Cemetery services through 2017.

Impacts: Economic- Exclusive bidder that provides a service with no increase of cost.

Success: Exterior upgrade at Memorial Cemetery Office and Chapel.

Impacts: Infrastructure – This supports the upkeep and preventative maintenance of the building.

Success: New roof on maintenance garage at Riverside Cemetery.

Impacts: Infrastructure – Security of all equipment being kept in good condition and preventative maintenance of the building.

Success: Upgraded, completed, and redesigned tri-annual recreation brochure.

Impacts: Economic – One third of Department revenue is from users of recreation programs provided by Department.

DEPARTMENTAL SUCCESSES 2014

Moline, Illinois

May 2015

DEPARTMENT: Planning & Development Department

Please list your department's most important achievements that were completed during 2014 under "Success." Under "Impacts", please explain what the benefits to the City and to a resident were as a result of each achievement.

Success: Southpark Mall TIF

Impacts: We brought one of our main commercial centers back to life and this should hopefully increase tax revenues for the city in years to come

Success: Completed the application to renew the Enterprise Zone

Impacts: All of the major Illinois Quad Cities came together to complete the application which will help us continue to provide benefits to attract businesses to our area. It took a lot of cooperation between all of the communities to get it done

Success: Submission of Annual TIF Report

Impacts: Report was submitted on time, no late penalties or fees assessed to City

Success: Implemented changes to the City's Revolving Loan Fund including lower interest rate

Impacts: Provides potential business owners with assistance in starting up their business in Moline with an affordable means

Success: Updated the City's Community Profile

Impacts: Provides current, prospective, and future residents a detailed guide about the City. It also provides visitors with current statistics and information about the City

Success: Initiated assistance of Main Street's marketing efforts of the Plaza at Bass Street Landing

Impacts: Attracts individuals to Moline through the rental and use of the Plaza. Brings customers and visitors to the downtown area businesses

Success: Completion of lease (for construction equip storage) to allow for John Deere Rd Construction project

Impacts: This lease allowed the company to store equipment on city owner property, keeping the project moving along and bringing in \$1000/month to the City in revenue

Success: Update of Moline Centre Plan

Impacts: Helped continued redevelopment of Downtown Moline and surrounding areas

Success: Transportation Enhancement Grant for Riverfront Bike Path extension

Impacts: The project will accommodate bike and pedestrian access from the new I-74 Mississippi River Bridge to the Riverfront Bike Path

Success: Initiation of the Riverfront Multimodal Transportation Master Plan

Impacts: The project will provide guidance on the implementation of a multimodal transportation system and future development activity

Success: Prepared approximately 100 environmental review reports for community development activities to meet state and federal requirements

Impacts: Satisfied environmental review reporting requirements; Ensured proposed community development projects would result in safer, healthier living environments for low-to-moderate income households and areas

Success: Executed one project under the Illinois Housing Development Authority's Trust Fund Homebuyer and Rehabilitation Assistance Program

Impacts: Assisted a low-to-moderate income family in achieving its goal of home ownership; Filled a vacant home in the City; Improved property value within the City

Success: Initiated relationships with area lending institutions and realtor groups to execute purchases under the Illinois Housing Development Authority's Trust Fund Homebuyer and Rehabilitation Assistance Program

Impacts: Created a network of professionals to aid in executing this Homebuyer grant and hopefully future grants that involve home acquisition

Success: Habitat for Humanity selected Moline’s Floreciente neighborhood for the roll-out of their Neighborhood Revitalization Program

Impacts: Habitat’s project will bring additional resources to facilitate revitalization of the Floreciente neighborhood

Success: Department’s support of the School District selling Garfield and Ericsson Schools for repurposing to enhance neighborhood and community vitality

Impacts: See above

Success: Joint award of IHDA’s Blight Reduction Program grant to the City and Moline Community Development Corporation (CDC)

Impacts: The grant will accommodate the removal of blighting properties and facilitate additional capacity building for the Moline CDC

Success: Conducted a lead outreach through local schools and daycares

Impacts: Informs the residents in the City about the Lead Hazard Control Program to enable them with the information they need to apply for the program in order to reduce and/or stabilize lead in their homes, if they qualify

Success: Constructed two single family homes that were sold to low to middle income families/individuals

Impacts: Affordable housing

Success: Lead abatement/interim controls throughout owner occupied homes/rental units

Impacts: Safe housing

Success: Abandoned Properties Grant

Impacts: Reduction of Blight/Slum

Success: Blight Reduction Grant

Impacts: Reduction of Blight/Slum

Success: Washington Square Apartments

Impacts: Affordable housing

Success: Prepared over 600 financial vouchers

Impacts: Keeping our department on top of payments and in the budget

Success: 2014 Single Audit – no findings

Impacts: Department continues to show capacity to implement existing grants and obtain new ones

DEPARTMENTAL SUCCESSES 2014

Moline, Illinois

May 2015

DEPARTMENT: Police Department

Please list your department's most important achievements that were completed during 2014 under "Success." Under "Impacts", please explain what the benefits to the City and to a resident were as a result of each achievement.

Success: Completion of the new Cross Over Squads

Impacts: We have received the last of the Crossover vehicles and are awaiting them to be outfitted and placed into service. This will allow us to standardize our squad equipment. The vehicles are more fuel efficient, and provide better traction in the snow and ice.

Success: Update General Orders and Procedures

Impacts: We completed the rewrite of the general orders and procedures. This has streamlined several procedures and improved efficiencies.

Success: Combined Tactical Team

Impacts: We have worked out an agreement that the City of East Moline will staff and train 5 members of their department and join our Police Tactical Team. This offsets the cost of officers used when East Moline calls for assistance, and assists Moline by allowing us to use members of their department who are fully trained. This also sets a plan in motion, which will allow us to allow further sharing of services with other Illinois Law Enforcement Agencies for redundant services.

Success: Closer working relationship with John Deere Road Corridor Businesses

Impacts: The change in our Community Oriented Police operations at Southpark Mall has allowed us to provide more officers on directed patrol to the retail businesses along John Deere Road. Many of the problems they experience with retail theft are shared with businesses in the Mall. By coordinating efforts with loss prevention officers in the mall with the John Deere retail businesses we are able to identify more suspects and share intelligence to prevent more retail theft.

DEPARTMENTAL SUCCESSES 2014

Moline, Illinois

May 2015

DEPARTMENT: Public Works Department

Please list your department's most important achievements that were completed during 2014 under "Success." Under "Impacts", please explain what the benefits to the City and to a resident were as a result of each achievement.

Success: Secured a \$1,137,600 ITEP Grant to replace Sylvan Island Bridge.

Impacts: Restore access to Sylvan Island for hiking, biking, and fishing.

Success: Completed a successful sanitation cart lid advertising pilot program and negotiated a five year lease agreement with National Cart Marketing.

Impacts: This five year agreement will serve to keep costs down for providing solid waste collection to Moline residents. The agreement is anticipated to generate \$400,000 over the five year period.

Success: Completed Solid Waste Six Sigma Efficiency Project.

Impacts: Identified solid waste labor efficiency savings valued at \$54,400 and \$7,850 in General Fund savings.

Success: Remodeled and upgraded Riverside Park Garden Center.

Impacts: Quality meeting facility with updated amenities – More rental revenue.

Success: Facilitated 2014 Spring Flood Fight and Clean-up.

Impacts: Recovered \$139,000 in FEMA rehabilitation work to return damaged infrastructures to pre-flood condition.

Success: Replaced and installed three new playgrounds in the Moline Parks System.

Impacts: Safe play areas and infrastructures for all users of the Park system.

Success: Supported Parks through maintenance activities for one National ASA Tournament, and three Men’s NAFA tournaments.

Impacts: Tourism and visitors to City. Economic impact to whole QC area.

Success: Managed construction of Riverside Cemetery Wall replacement.

Impacts: Infrastructure improvement – Maintains integrity of Riverside Cemetery infrastructures.

Success: Purchased property on 34th Street & 6th Avenue for future WPC use and demolished existing building.

Impacts: Prudent long term planning; also gives a temporary area for the Water Division to store materials.

Success: Replaced City Hall Chiller.

Impacts: Improved building infrastructure – On time and under budget.

Success: Obtained \$43.7 million IEPA low interest loan for construction of North Slope WWTP Improvements Project.

Impacts: Provides necessary funding for this essential infrastructure improvement project, while significantly reducing the amount of interest that must be paid when compared with G.O. bond funding.

Success: Being recognized as the #18 Best Managed Fleet in North America for 2014.

Impacts: This acknowledges that our practices, controls and approach towards Fleet Management are recognized as some of the best in the industry.

Success: Completed design and bidding process, awarded construction contract and initiated construction of the North Slope WWTP Improvements Project.

Impacts: The project bidding was competitive, which resulted in the accepted low bid being approximately \$2.5 million less than the estimated construction cost.

Success: Completed construction of UV Disinfection and Filter Media Replacement Project at the drinking water plant and obtained operating permit for operational trial.

Impacts: Provides for enhanced public health protection and long-term compliance with Safe Drinking Water Act.